

MENTOR RCA MARKSHEET: CP = Clear Pass MP= Marginal Pass MF=Marginal Fail CF=Clear Fail

DG : /3

CM : /3

IP : /3

Total : /9

	CP	MP	MF	CF
GLOBAL				
Reasons for failing:				
1. Disorganised and unstructured consultation				
2. Does not recognise the issues or priorities in the consultation e.g. the patient's problem, the ethical dilemma				
3. Shows poor time management				
4. Poor choice of consultation				
DATA GATHERING: need to be seen to actively elicit an adequate amount of new information				
Reasons for failing:				
4. Does not identify abnormal findings or results or fails to recognize their implications – red flags				
5. Does not undertake examination (physical / mental) competently, or justify investigations				
CLINICAL MANAGEMENT SKILLS: need to be seen to commit to reactive risk management				
Reasons for failing:				
6. Does not make appropriate working diagnosis or identify range of differential possibilities				
7. Does not develop a management plan (prescribing +/- referral) that is appropriate and in line with current best practice				
8. Does not show appropriate use of resources, including aspects of budgetary governance				
9. Does not make adequate arrangements for follow-up and safety netting				
10. Does not demonstrate an awareness of management of risk or make the patient aware of relative risks of different options				
11. Does not attempt to promote health at opportune times in the consultation				
INTERPERSONAL SKILLS: need to demonstrate patient centered consultation, rather than patient led / doctor driven				
Reasons for failing:				
12. Does not appear to develop rapport or show awareness of patient's agenda, health beliefs and preferences				
13. Poor active listening skills and use of cues, Consulting appears formulaic, slavishly following a model and lacks fluency.				
14. Does not identify or use appropriate psychological or social information to place the problem in context				
15. Does not develop a shared management plan, demonstrating an ability to work in partnership with the patient				
16. Does not use language and/or explanations that are relevant and understandable to the patient				

Serious Concerns Y N

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